

Site Interpreter Interview Questions

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| 1. Share an experience you had in dealing with a difficult person and how you handled the situation. |
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| 2. Share an effective method you have used to describe points of interest to groups. |
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| 3. What is the key to success when communicating with the public. |
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| 4. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.) |
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| 5. Name a time when your patience was tested. How did you keep your emotions in check? |
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| 6. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.) |
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| 7. Provide an example when your ethics were tested. |
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| 8. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.) |
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| 9. Provide a time when you dealt calmly and effectively with a high-stress situation. |
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| 10. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant? |
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| 11. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment? |
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| 12. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.) |
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| 13. Please share an experience in which you presented to a group. What was the situation and how did it go? |
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| 14. Share an experience in which your attention to detail and thoroughness had an impact on your last company. |

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| 15. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.) |
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| 16. Tell me about an effective educational activity which you conducted for school children. |
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| 17. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task. |
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| 18. Provide an effective method you have used to ensure compliance with regulations and safety practices. |
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| 19. Give me an example of when you thought outside of the box. How did it help your employer? |
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| 20. Share an effective method you have used to provide visitors with directions and pertinent information. |
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| 21. Share an experience in which you effectively provided for the physical safety of a group. |
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| 22. Provide an experience in which you assembled required supplies and equipment prior to departure. |
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| 23. Provide an experience in which you accurately explained establishment processes and operations at a tour site. |
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| 24. Tell me how you organize, plan, and prioritize your work. |
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| 25. Describe the methods you have used to effectively plan appropriate expeditions, instruction, and commentary. Share an experience. |
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| 26. Share an experience in which your willingness to lead or offer an opinion helped your company. |
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| 27. Provide an experience in which you trained another guide or volunteer. What made you a successful trainer? |
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| 28. Share a time when you willingly took on additional responsibilities or challenges. How did you |

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successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

29. Share an experience in which your knowledge of an area helped you to effectively select a travel route or site to visit.

30. Share an experience when you applied new technology or information in your job. How did it help your company?