

Aircraft Dispatcher Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.
2. Share an experience in which you successfully monitored emergency frequencies and responded to distress calls.
3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
4. Tell me how you organize, plan, and prioritize your work.
5. Share an experience when you applied new technology or information in your job. How did it help your company?
6. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
7. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?
8. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
9. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
10. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?
11. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.
12. Please share an experience in which you presented to a group. What was the situation and how did it go?
13. Share your experience operating sound-recording equipment.

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14. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

16. Provide an example when your ethics were tested.

17. Tell me about your experience sending, receiving, and interpreting coded messages.

18. Provide a time when you dealt calmly and effectively with a high-stress situation.

19. Name a time when your patience was tested. How did you keep your emotions in check?

20. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

21. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

22. Provide an experience in which you successfully repaired radio equipment.

23. Provide an experience in which you effectively communicated with receiving operators.

24. Provide an example of when you were persistent in the face of obstacles.

25. Describe an experience in which you successfully operated radio equipment to communicate with remote operations.

26. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

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27. Provide an effective method you have used to ensure that operations standards are met.

28. What is the state of your station logs of messages transmitted and received? What is one thing you would like to improve?

29. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

30. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)