

Pharmacy Helper Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.
2. What is the key to success when communicating with the public.
3. Describe a time when you successfully provided personal assistance to a coworker or patron.
4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
5. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?
6. Share your experience operating cash registers.
7. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
8. Share an experience in which you calculated medical insurance claims.
9. Tell me about a recent experience you've had working with your hands.
10. Provide an experience in which you effectively informed a customer on the use, effects, and/or interactions of drugs.
11. Provide an experience in which you maintained an inventory of supplies.
12. Provide an example when your ethics were tested.
13. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
14. What is the state of your records? What is something you would like to improve upon?

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15. Name a time when your patience was tested. How did you keep your emotions in check?

16. Share an effective method you have used to maintain a clean work environment.

17. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

18. Describe your experience performing clerical tasks.

19. Share an experience when you applied new technology or information in your job. How did it help your company?

20. Provide a time when you dealt calmly and effectively with a high-stress situation.

21. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

22. Share your experience preparing intravenous solutions and/or solid dosage medications.

23. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

24. Tell me how you organize, plan, and prioritize your work.

25. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

26. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

27. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

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28. Provide an example of when you were persistent in the face of obstacles.

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29. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

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30. How do you stay fit in order to perform physical activities that are required in the workplace?

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