

Direct Care Staffer Interview Questions

1. Describe a time when you successfully provided personal assistance to a coworker or patron.
2. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
3. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
4. Share an experience you had in dealing with a difficult person and how you handled the situation.
5. Provide an example when your ethics were tested.
6. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
7. Share an experience in which you administered bedside or personal care.
8. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?
9. What is the state of your records of client progress and services performed? What is one thing you would like to improve upon?
10. Provide a time when you dealt calmly and effectively with a high-stress situation.
11. Describe your experience performing housekeeping duties.
12. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.
13. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
14. Name a time when your patience was tested. How did you keep your emotions in check?

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15. Share an experience in which you performed healthcare-related tasks.

16. Provide an experience in which you cared for an individual or family during a period of incapacitation, family disruption, or convalescence.

17. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

18. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

19. Provide your experience transporting clients to locations outside of the home.

20. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

21. Describe a time when you effectively planned, shopped for, and/or prepared nutritious meals.

22. Share an experience in which you effectively advised a client on an issue.

23. Tell me how you organize, plan, and prioritize your work.

24. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

25. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

26. Provide an experience in which your participation in a case review helped you to more effectively plan for continuing services for a client.

27. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the

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candidate has open lines of communication.)

28. Name a time when your creativity or alternative thinking solved a problem in your workplace.

29. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

30. Provide an example of when you were persistent in the face of obstacles.