Parking Ramp Attendant Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Tell me about a recent experience you've had working with your hands.
4. How do you stay fit in order to perform physical activities that are required in the workplace?
5. Provide an effective method you have used to keep parking areas clean and orderly and to maximize space
usage.
6. Tell me about the last time you monitored or reviewed information and detected a problem. How did you
respond?
7. Provide your experience calculating parking charges and collecting fees.
8. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the
candidate is dependable.)
9. Provide an example of a time when you successfully organized a diverse group of people to accomplish a
task.
10. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the
candidate has open lines of communication.)
11. Share an experience in which you prevented vehicle damage or theft.
12. Provide an experience in which you were sensitive to somone's needs or feelings. How did your
helpfulness affect your work environment?
13. How do you balance cooperation with others and independent thinking? Share an example. (Try to
determine if the candidate has a cooperative attitude or is otherwise good-natured.)
14. Name a time when your patience was tested. How did you keep your emotions in check?

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15. Provide an example of when you were persistent in the face of obstacles.
16. Describe a time when you successfully provided personal assistance to a coworker or patron.
17. Provide an example when your ethics were tested.
18. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
19. Share an experience in which you escorted customers to vehicles and ensured their safety.
20. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change?
(Make sure the candidate is flexible.)
21. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)
22. Provide a time when you dealt calmly and effectively with a high-stress situation.
23. Share an experience in which your willingness to lead or offer an opinion helped your company.
24. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equpiment.
25. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
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26. Provide an experience in which your ability to actively find ways to help people improved your company
or your own work ethic.
27. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

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28. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the
situation and outcome?
29. Share an example of when you established and accomplished a goal that was personally challenging. What
helped you succeed?
30. Provide an experience in which you effectively serviced vehicles with gas, oil, and/or water.