Certified Occupational Rehabilitation Aide (cora) Interview Questions

1. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
2. Provide an experience in which you effectively helped a patient meet his/her therapeutic goals.
3. Describe a time when you successfully provided personal assistance to a coworker or patron.
4. Share an experience you had in dealing with a difficult person and how you handled the situation.
5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
6. Tell me about a recent experience you've had working with your hands.
7. How do you stay fit in order to perform physical activities that are required in the workplace?
8. Tell me how you organize, plan, and prioritize your work.
9. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
10. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)
11. Share an experience when you applied new technology or information in your job. How did it help your company?
12. Share an experience in which personal connections to coworkers or others helped you to be successful in
your work. (Make sure candidate works well with others.)
13. Provide an experience in which you were sensitive to somone's needs or feelings. How did your helpfulness affect your work environment?
14. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the

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situation and outcome?
15. Name a time when your patience was tested. How did you keep your emotions in check?
16. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)
17. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.
18. Provide an example when your ethics were tested.
19. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
20. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.
21. Please share an experience in which you presented to a group. What was the situation and how did it go?
22. Provide a time when you dealt calmly and effectively with a high-stress situation.
23. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)
24. Provide an example of when you were persistent in the face of obstacles.
25. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?
26. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

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27. Share an experience in which your willingness to lead or offer an opinion helped your company.
28. What is the state of your client records? What is something you would like to improve?
29. Provide an effective method you have used to evaluate the skills and capacities of disabled clients.
30. Share an experience in which you managed infection control or equipment security. What methods made
you successful?