Harbor Master Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.
2. Share your experience using compasses and electronic navigational aids to maintain desired courses.
3. What is the key to success when communicating with the public.
4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the
candidate has open lines of communication.)
5. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equpiment.
6. Tell me about a recent experience you've had working with your hands.
7. How do you stay fit in order to perform physical activities that are required in the workplace?
8. Tell me about an experience in which you analyzed information and evaluated results to choose the best
solution to a problem.
9. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you
identify a problem or the cause of a problem.
10. Tell me about the last time you monitored or reviewed information and detected a problem. How did you
respond?
11. Describe an experience in which you successfully controlled the operation of a difficult system. What
made you successful?
12. Describe a time when you successfully serviced, repaired, or tested a machine or device that operates
mainly by mechanical principles.
13. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?
14. Provide an experience in which you successfully directed safety operations

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15. Share an experience when you applied new technology or information in your job. How did it help your company?
16. Tell me how you organize, plan, and prioritize your work.
17. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
18. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.
19. Provide an example when your ethics were tested.
20. Provide a time when you dealt calmly and effectively with a high-stress situation.
21. Provide an experience in which you were sensitive to somone's needs or feelings. How did your
helpfulness affect your work environment?
22. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)
23. Name a time when your patience was tested. How did you keep your emotions in check?
24. Provide an effective method you have used to arrange repairs, fuel, and/or supplies for vessels.
25. Share an experience in which you effectively serviced a motor (e.g. by changing the oil).
26. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.
27. Name a time when your creativity or alternative thinking solved a problem in your workplace.

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28. Share an experience in which your attention to detail and thoroughness had an impact on your last
company.
29. Share a time when you willingly took on additional responsibilities or challenges. How did you
successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and
can demonstrate some initiative.)
30. Share an experience in which you effectively organized and directed the activities of crew members. What
methods made you successful?