## Maintenance Craftsman Interview Questions

| 1. Describe a time when you successfully serviced, repaired, or tested a machine or device that operates  |
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| mainly by mechanical principles.  |
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| 2. Share an experience in which you've successfully learned how to handle a new piece of equipment?   |
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| 3. What kind of experience do you have installing, replacing, or changing machine parts and attachments, according to production specifications?          |
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| 4. Walk me through how you start machines and observe mechanical operation to determine efficiency and to detect problems.                                |
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| 5. Tell me about a recent experience you've had working with your hands.  |
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| 6. Share an experience when you applied new technology or information in your job. How did it help your company?  |
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| 7. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem. |
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| 8. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?   |
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| 9. Give me an example of when you thought outside of the box. How did it help your employer?  |
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| 10. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.                         |
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| 11. Tell me about the last time you performed routine maintenance on equipment. How did you determine when and what type of work was needed?              |
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| 12. Share an experience you had in dealing with a difficult person and how you handled the situation.   |
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| 13. Tell me about a time when you successfully determined the cause of an operating error at your company and solved the problem.                         |

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| 14. Tell me how you organize, plan, and prioritize your work.  |
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| 15. Share an experience in which your attention to detail and thoroughness had an impact on your last          |
| company.   |
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| 16. Name a time when you lubricated or applied adhesives or other materials to machines, machine parts, or     |
| other equipment, according to specified procedures.  |
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| 17. Share your approach when inspecting or testing damaged machine parts, and marking defective areas or       |
| advising supervisors of repair needs.  |
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| 18. Tell me about a time when you developed your own way of doing things or were self-motivated to finish      |
| an important task.   |
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| 19. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the     |
| candidate is dependable.)  |
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| 20. What is the most challenging part of dismantling machines and removing parts for repair, using hand tools, |
| chain falls, jacks, cranes, or hoists?   |
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| 21. Describe an experience in which you successfully controlled the operation of a difficult system. What      |
| made you successful?   |
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| 22. Provide an experience in which you were sensitive to somone's needs or feelings. How did your              |
| helpfulness affect your work environment?  |
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| 23. Tell me about your qualifications for and your experience handling vehicles and/or mechanized              |
| equpiment.   |
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| 24. Provide an example when your ethics were tested.   |
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| 25. Describe an experience when you read work orders and specifications to determine machines and              |
| equipment requiring repair or maintenance.   |

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| 26. Name a time when your creativity or alternative thinking solved a problem in your workplace.               |
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| 27. Name a time when your patience was tested. How did you keep your emotions in check?                        |
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| 28. How do you balance cooperation with others and independent thinking? Share an example. (Try to             |
| determine if the candidate has a cooperative attitude or is otherwise good-natured.)                           |
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| 29. Share a time when you willingly took on additional responsibilities or challenges. How did you             |
| successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and |
| can demonstrate some initiative.)  |
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| 30. Provide an example of when you were persistent in the face of obstacles.                                   |
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