

Confidential Secretary Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. Tell me how you organize, plan, and prioritize your work.

3. Share an experience in which you effectively prepared and processed legal documents and papers.

4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

5. Share an experience when you applied new technology or information in your job. How did it help your company?

6. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

7. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

8. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)

9. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

10. Provide an example when your ethics were tested.

11. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

12. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

13. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

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14. Provide an experience in which you effectively organized and/or maintained a law library, documents, and/or case files.

15. Share an experience in which you effectively assisted an attorney in collecting information.

16. Provide a time when you dealt calmly and effectively with a high-stress situation.

17. Name a time when your patience was tested. How did you keep your emotions in check?

18. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

19. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

20. Provide an experience in which you prepared invoices.

21. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

22. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

23. Provide an example of when you were persistent in the face of obstacles.

24. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

25. Please share an experience in which you presented to a group. What was the situation and how did it go?

26. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

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27. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

28. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

29. Share an experience in which your willingness to lead or offer an opinion helped your company.

30. Describe your experience taking notes at legal meetings.