Lodging Facilities Attendant Interview Questions

1. Provide an example when your ethics were tested.

2. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

3. Provide an experience in which you cleaned rooms according to health standards. What methods made you successful?

4. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

5. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

6. Share an experience in which you cared for children and/or elderly persons. What methods made you effective?

7. Provide an experience in which you were sensitive to somone's needs or feelings. How did your helpfulness affect your work environment?

8. Provide your experience washing dishes and cleaning kitchens.

9. Describe your experience dusting, scrubbing, polishing, and waxing furniture and floors.

10. Share an effective method you have used to keep storage areas clean and tidy.

11. Provide an experience in which you cleaned and shampooed carpets, upholstery, and drapes.

12. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

13. Name a time when your patience was tested. How did you keep your emotions in check?

14. Share an experience in which you did laundry.

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15. Provide an experience in which you effectively ran errands.

16. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

17. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

18. Provide an experience in which you polished silver.

19. Provide an effective method you have used to keep kitchens stocked and record expenditures.

20. Provide a time when you dealt calmly and effectively with a high-stress situation.

21. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

22. Share an experience in which you assigned duties to other staff members. Share a method you found effective in giving instructions regarding methods and routines to staff.

23. Provide an experience in which you planned a menu and cooked a served meals and/or refreshments.

24. Provide an example of when you were persistent in the face of obstacles.

25. Share an experience you had in dealing with a difficult person and how you handled the situation.

26. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

27. Describe your experience moving and arranging furniture and/or turning mattresses.

28. Share an experience in which your willingness to lead or offer an opinion helped your company.

29. Name a time when your creativity or alternative thinking solved a problem in your workplace.

30. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?