

Room Service Server Interview Questions

1. Provide an effective method you have used to monitor food distribution and ensure the meals are delivered to correct recipients.

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2. Tell me about a recent experience you've had working with your hands.

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3. Share an experience in which you cleaned and/or sterilized dishes, utensils, equipment, and/or facilities.

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4. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

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5. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

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6. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

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7. Share an experience in which you took food orders and relayed orders to kitchens.

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8. Provide an experience in which you effectively kept service stations stocked.

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9. Describe your experience preparing food items.

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10. Share an effective method you have used to ensure that proper procedures are followed for food preparation and serving.

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11. Name a time when your patience was tested. How did you keep your emotions in check?

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12. Tell me how you organize, plan, and prioritize your work.

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13. Provide an effective method you have used to keep a record of special food items served to customers.

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14. Share an experience in which you helped a patron get situated in an area where he/she wanted to eat.

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15. Share an experience you had in dealing with a difficult person and how you handled the situation.

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16. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

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17. Provide an experience in which you totaled checks and accepted payments.

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18. Provide an example when your ethics were tested.

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19. Provide a time when you dealt calmly and effectively with a high-stress situation.

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20. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

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21. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

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22. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

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23. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

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24. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

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25. Provide an example of when you were persistent in the face of obstacles.

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26. Describe a time when you successfully provided personal assistance to a coworker or patron.

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27. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

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28. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

29. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

30. Share an experience in which your willingness to lead or offer an opinion helped your company.