

Deli Manager (delicatessen Manager) Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Tell me about a recent experience you've had working with your hands.
4. Share your experience accepting payments and making change.
5. Provide your experience taking customer orders and computing bills.
6. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
7. Share an experience in which you effectively cleaned and organized an eating, service, or kitchen area.
8. Please share with me an example of how you helped coach or mentor someone. What improvements did you see in the person's knowledge or skills?
9. Provide an experience in which you resolved a difficult customer complaint.
10. Share an experience in which you prepared daily food items.
11. Describe the methods you have used to relay food orders to cooks.
12. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)
13. Share an experience in which you prepared cold drinks.
14. Share your experience cooking food items.
15. Share an effective method you have used to ensure that supplies and food items remain stocked.

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16. Provide an experience in which you effectively supervised and/or trained employees. What methods made you successful?

17. Provide your experience collecting dirty dishes for washing.

18. Name a time when your patience was tested. How did you keep your emotions in check?

19. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.

20. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

21. Provide a time when you dealt calmly and effectively with a high-stress situation.

22. Share an experience in which you planned and/or prepared meals for individuals with special dietary needs.

23. Provide an experience in which you washed dishes, glassware, and/or silverware.

24. Provide an experience in which you assisted caterers in food preparation and/or service.

25. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

26. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.

27. Provide an example when your ethics were tested.

28. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

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29. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

30. Share an experience in which you served food and beverages at a social function.