

## Security Systems Installer Interview Questions

1. Describe a time when you successfully serviced, repaired, calibrated, or tested a device that operates mainly by electronic principles.

2. Share an experience in which you've successfully learned how to handle a new piece of equipment?

3. Share effective methods to diagnose or repair problems with electronic equipment, such as sound, navigation, communication, and security equipment, in motor vehicles.

4. Walk me through how you inspect and test electrical or electronic systems to locate and diagnose malfunctions, using visual inspections and testing instruments such as oscilloscopes and voltmeters.

5. What kind of experience do you have installing equipment and accessories such as stereos, navigation equipment, communication equipment, and security systems?

6. Share an experience you had in dealing with a difficult person and how you handled the situation.

7. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equipment.

8. Tell me about a recent experience you've had working with your hands.

9. Tell me how you organize, plan, and prioritize your work.

10. Share an experience when you applied new technology or information in your job. How did it help your company?

11. Give me an example of when you thought outside of the box. How did it help your employer?

12. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

13. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

14. Share an example of a time you had to gather information from multiple sources. How did you determine

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which information was relevant?

15. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

16. Tell me about your last experience doing repair work. How did you determine what tools you needed?

17. Describe a time when you successfully serviced, repaired, or tested a machine or device that operates mainly by mechanical principles.

18. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

19. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

20. What is the most challenging part of estimating costs of repairs based on parts and labor charges?

21. What have you found to be the best way to confer with customers to determine the nature of malfunctions? Share an example.

22. Provide a time when you dealt calmly and effectively with a high-stress situation.

23. Tell me how you build fiberglass or wooden enclosures for sound components, and fit them to automobile dimensions.

24. Tell me about a time when you successfully determined the cause of an operating error at your company and solved the problem.

25. Name a time when your patience was tested. How did you keep your emotions in check?

26. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

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27. Provide an example of when you were persistent in the face of obstacles.

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28. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

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29. Would you consider analyzing data or information a strength? How so?

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30. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

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