Security Systems Installer Interview Questions

1. Describe a time when you successfully serviced, repaired, calibrated, or tested a device that operates mainly
by electronic principles.
2. Describe methods you have found effective to inspect and test electrical systems and equipment to locate
and diagnose malfunctions, using visual inspections, testing devices, and computer software.
3. Walk me through how you adjust, repair, or replace defective wiring and relays in ignition, lighting,
air-conditioning, and safety control systems, using electrician's tools.
4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the
candidate has open lines of communication.)
5. Tell me about a recent experience you've had working with your hands.
6. Share an experience when you applied new technology or information in your job. How did it help your
company?
7. Tell me about the last time you monitored or reviewed information and detected a problem. How did you
respond?
8. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?
9. What is the most challenging part of estimating costs of repairs based on parts and labor requirements?
10. Share an effective approach to working with a large amount of information/data. How has your approach
affected your company?
11. Share an experience you had in dealing with a difficult person and how you handled the situation.
12. Would you consider analyzing data or information a strength? How so?
13. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you
identify a problem or the cause of a problem.

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14. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
15. Describe a time when you successfully serviced, repaired, or tested a machine or device that operates mainly by mechanical principles.
16. Tell me how you locate and remove or repair circuit defects such as blown fuses or malfunctioning transistors.
17. Share the process used to refer to schematics and manufacturers' specifications that show connections and provide instructions on how to locate problems.
18. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
19. Walk me through how you measure, cut, and install frameworks and conduit to support and connect wiring, control panels, and junction boxes, using hand tools.
20. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.
21. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)
22. Name a time when your patience was tested. How did you keep your emotions in check?
23. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?
24. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)
25. How good are you at maintaining equipment service records? Share an effective method.

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26. Give me an example of when you thought outside of the box. How did it help your employer?
27. Share a time when you willingly took on additional responsibilities or challenges. How did you
successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and
can demonstrate some initiative.)
28. Provide an experience in which you were sensitive to somone's needs or feelings. How did your
helpfulness affect your work environment?
29. Share your experience repairing or rebuilding equipment such as starters, generators, distributors, or door
controls, using electrician's tools.
30. Share an experience in which personal connections to coworkers or others helped you to be successful in
your work. (Make sure candidate works well with others.)