

## Expanded Duty Dental Assistant Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.
2. Share an effective method you have used to provide postoperative instructions prescribed by dentists.
3. What is the key to success when communicating with the public.
4. Describe a time when you successfully provided personal assistance to a coworker or patron.
5. Tell me how you organize, plan, and prioritize your work.
6. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
7. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
8. Share an experience when you applied new technology or information in your job. How did it help your company?
9. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
10. Tell me about a recent experience you've had working with your hands.
11. Provide an experience in which you assisted a dentist in a dental emergency.
12. What is the state of your records? Name one thing you would like to improve.
13. Share your experience exposing dental diagnostic x-rays.
14. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

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15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

16. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

17. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

18. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

19. Share an effective method you have used to instruct patients in oral hygiene and plaque control programs. Provide an experience.

20. Provide an example when your ethics were tested.

21. Provide a time when you dealt calmly and effectively with a high-stress situation.

22. Describe your experience fabricating temporary restorations or custom impressions from preliminary impressions.

23. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

24. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

25. Name a time when your patience was tested. How did you keep your emotions in check?

26. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

27. Provide an experience in which you effectively cleaned teeth.

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28. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

29. Share an experience in which you made preliminary impressions for study casts and/or occlusal registrations for mounting study casts.

30. Provide an experience in which you successfully cleaned and polished a removable appliance.