

Branch Manager Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. Share an effective method you have used to compile and analyze credit information. Provide an experience.

3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

4. Share an experience when you applied new technology or information in your job. How did it help your company?

5. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

6. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

7. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

8. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

9. Please share an experience in which you presented to a group. What was the situation and how did it go?

10. Tell me how you organize, plan, and prioritize your work.

11. Name a time when your patience was tested. How did you keep your emotions in check?

12. Provide an example when your ethics were tested.

13. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

14. Share an effective method you have used to verify applicants' references, employment, health history, and

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social behavior.

15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

16. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

17. Provide an effective method you have used to obtain information about potential creditors. Share an experience.

18. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

19. Provide a time when you dealt calmly and effectively with a high-stress situation.

20. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)

21. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

22. Share an experience in which you successfully prepared reports of findings and recommendations.

23. Share an experience in which your ability to consider the costs or benefits of a potential action helped you choose the most appropriate action.

24. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

25. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

26. Provide an example of when you were persistent in the face of obstacles.

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27. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

28. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

29. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

30. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.