

## Installer Interview Questions

1. Share an example when you effectively inspected the surface to be covered to determine its condition, and correct any imperfections that might show through carpet or cause carpet to wear unevenly?

2. Walk me through how you roll out, measure, mark, and cut carpeting to size with a carpet knife, following floor sketches and allowing extra carpet for final fitting.

3. What methods do you find useful to take measurements and study floor sketches to calculate the area to be carpeted and the amount of material needed?

4. Tell me about a recent experience you've had working with your hands.

5. How do you stay fit in order to perform physical activities that are required in the workplace?

6. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

7. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

8. What kind of experience do you have drawing building diagrams and record dimensions?

9. Tell me how you fasten metal treads across door openings or where carpet meets flooring to hold carpet in place?

10. What method do you use to join edges of carpet and seam edges where necessary, by sewing or by using tape with glue and heated carpet iron?

11. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

12. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

13. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the

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candidate is dependable.)

14. Provide an example when your ethics were tested.

15. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

16. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

17. Name a time when your patience was tested. How did you keep your emotions in check?

18. Tell me how you organize, plan, and prioritize your work.

19. Share an experience in which your willingness to lead or offer an opinion helped your company.

20. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equipment.

21. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

22. Provide a time when you dealt calmly and effectively with a high-stress situation.

23. Provide an example of when you were persistent in the face of obstacles.

24. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

25. Share an example of when you established and accomplished a goal that was personally challenging. What helped you succeed?

26. Provide an experience in which you were sensitive to someone's needs or feelings. How did your

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helpfulness affect your work environment?

27. Name a time when your creativity or alternative thinking solved a problem in your workplace.

28. Share an experience you had in dealing with a difficult person and how you handled the situation.

29. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?

30. Give me an example of when you thought outside of the box. How did it help your employer?