

Certified Emergency Vehicle Operations Technician (cevo Technician) Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.
2. Share an experience in which you effectively assisted emergency medical technicians on a call.
3. What is the key to success when communicating with the public.
4. Describe a time when you successfully provided personal assistance to a coworker or patron.
5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
6. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equipment.
7. Tell me about a recent experience you've had working with your hands.
8. How do you stay fit in order to perform physical activities that are required in the workplace?
9. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
10. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.
11. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
12. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
13. Tell me how you organize, plan, and prioritize your work.
14. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

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15. Share your experience driving ambulances and/or assisting ambulance drivers.

16. Provide an experience in which you placed a patient on a stretcher and loaded the stretcher into an ambulance.

17. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

18. Provide a time when you dealt calmly and effectively with a high-stress situation.

19. Name a time when your patience was tested. How did you keep your emotions in check?

20. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

21. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

22. Provide an example when your ethics were tested.

23. Give me an example of when you thought outside of the box. How did it help your employer?

24. Share an experience when you applied new technology or information in your job. How did it help your company?

25. Provide an experience in which your ability to actively find ways to help people improved your company or your own work ethic.

26. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

27. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

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28. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

29. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

30. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?