Pest Management Technical Support Specialist Interview Questions

1. Tell me about a recent experience you've had working with your hands.
2. Tell me how you organize, plan, and prioritize your work.
3. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?
4. Share an effective method you have used to prepare laboratory samples and ensure that they are dealt with efficiently and effectively.
5. Share an experience when you applied new technology or information in your job. How did it help your company?
6. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?
7. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
8. Share an experience you had in dealing with a difficult person and how you handled the situation.
9. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
10. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
11. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
12. How do you balance cooperation with others and independent thinking? Share an example. (Try to
determine if the candidate has a cooperative attitude or is otherwise good-natured.)
13. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was

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the impact?
14. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)
15. What is the state of your data records? What is one thing you would like to improve?
16. Would you consider analyzing data or information a strength? How so?
17. Tell me about the last time you monitored or reviewed information and detected a problem. How did you
respond?
18. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)
19. Provide an example when your ethics were tested.
20. Share a time when you willingly took on additional responsibilities or challenges. How did you
successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and
can demonstrate some initiative.)
21. Provide an example of when you were persistent in the face of obstacles.
22. Name the laboratory equipment you have operated.
23. Provide an effective method you have used to track percentage of germinated seeds.
24. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a
solution. How did the solution benefit your employer?
25. Provide an effective method you have used to determine the presence of disease or other problems in animals and specimens.
and specimens.
26. Share an effective method you have used to adjust testing equipment and to prepare culture media.

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27. What factors do you consider when collecting samples for testing?
28. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?
29. Tell me about a time when you developed your own way of doing things or were self-motivated to finish
an important task.
30. Provide a time when you dealt calmly and effectively with a high-stress situation.