

Traffic Control Technician Interview Questions

1. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

2. What have you found to be the best way to interact with the public to answer traffic-related questions, respond to complaints or requests, or discuss traffic control ordinances, plans, policies, or procedures?

3. What kind of experience do you have preparing drawings of proposed signal installations or other control devices, using drafting instruments or computer-automated drafting equipment?

4. Share an experience you had in dealing with a difficult person and how you handled the situation.

5. Tell me how you organize, plan, and prioritize your work.

6. Share an experience when you applied new technology or information in your job. How did it help your company?

7. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

8. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

9. Give me an example of when you thought outside of the box. How did it help your employer?

10. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

11. What is the key to success when communicating with the public.

12. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

13. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and

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can demonstrate some initiative.)

14. Name a time when you studied factors affecting traffic conditions, such as lighting or sign and marking visibility, to assess their effectiveness.

15. What is the most challenging part of planning, designing, and improving components of traffic control systems to accommodate current or projected traffic and to increase usability and efficiency?

16. Provide a time when you dealt calmly and effectively with a high-stress situation.

17. Share an experience in which your willingness to lead or offer an opinion helped your company.

18. Provide an example of when you were persistent in the face of obstacles.

19. Name a time when your creativity or alternative thinking solved a problem in your workplace.

20. What factors do you consider when analyzing data related to traffic flow, accident rates, or proposed development to determine the most efficient methods to expedite traffic flow?