

Quality Assurance Manager Interview Questions

1. Give me an example of when you thought outside of the box. How did it help your employer?
2. Describe an effective test plan or test procedures you designed.
3. Name a time when your advice to management led to an improvement in your company or otherwise helped your employer.
4. Share an experience you had in dealing with a difficult person and how you handled the situation.
5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
6. Tell me how you organize, plan, and prioritize your work.
7. Share an experience when you applied new technology or information in your job. How did it help your company?
8. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
9. Would you consider analyzing data or information a strength? How so?
10. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?
11. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?
12. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
13. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

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14. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

15. What are some long-range objectives that you developed in your last job? What did you do to achieve them?

16. In your experience, what is the key to developing a good team? (Look for how they build mutual trust, respect, and cooperation.)

17. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.

18. How would you rate your writing skills? (Ask for an example that demonstrates great writing skills.)

19. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

20. Share an effective method you have used to test system modifications in preparation for implementation.