

Scalp Treatment Specialist Interview Questions

1. What is the key to success when communicating with the public.

2. Share an effective method you have used to massage, shampoo, and condition patrons' hair and scalp.

3. Provide an experience in which you effectively advised a patron with a chronic or contagious scalp condition to seek medical treatment. How did you identify the condition?

4. What is the state of your records? Name one thing you would like to improve.

5. Share an experience you had in dealing with a difficult person and how you handled the situation.

6. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

7. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

8. Share an experience in which you effectively treated a scalp condition or hair loss.

9. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

10. Name a time when your patience was tested. How did you keep your emotions in check?

11. Provide an example when your ethics were tested.

12. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change? (Make sure the candidate is flexible.)

13. Provide a time when you dealt calmly and effectively with a high-stress situation.

14. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

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15. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

16. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

17. Share a time when you willingly took on additional responsibilities or challenges. How did you successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and can demonstrate some initiative.)

18. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

19. Describe a time when you successfully provided personal assistance to a coworker or patron.

20. Provide an example of when you were persistent in the face of obstacles.