

Loss Prevention Investigator Interview Questions

1. Share an experience in which you effectively responded to a critical incident.
2. Tell me about an effective method which you recommended to reduce potential financial fraud losses.
3. Provide an effective method you have used to maintain a safe shopping and working environment. Share an experience.
4. Share an experience in which coordinating with other departments helped you to be more effective in your work.
5. Describe your experience conducting employee background investigations and reviewing reports with managers.
6. Provide an experience in which you successfully apprehended a shoplifter.
7. Share an experience in which you testified in court.
8. Provide an effective method you have used to ensure that physical security systems function properly. Share an experience.
9. Describe an experience in which you trained personnel in loss prevention activities. What methods made you a successful trainer?
10. Tell me about a new or improved process or equipment you recommended which reduced risk exposure.
11. Share an experience in which you successfully performed covert surveillance of an area susceptible to loss.
12. Provide an effective method you have used to ensure compliance with loss prevention, physical security, and risk management procedures.
13. What is the state of your documentation and reports of incidents and investigations? Name one thing you would like to improve.
14. Provide an experience in which you identified a security risk. How did you resolve it?

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15. Share an experience in which you successfully directed the work of security officers or other loss prevention agents.

16. Describe your experience conducting store audits.

17. Provide an experience in which collaborating with a law enforcement agency helped you to effectively investigate a crime.

18. Share an experience in which you successfully investigated a theft or fraud case.

19. Tell me about an effective method process which you implemented and/or monitored to reduce property or financial loss.