

Pharmacy Helper Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. What is the key to success when communicating with the public.

3. Describe a time when you successfully provided personal assistance to a coworker or patron.

4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

5. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

6. Share your experience operating cash registers.

7. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

8. Share an experience in which you calculated medical insurance claims.

9. Tell me about a recent experience you've had working with your hands.

10. Provide an experience in which you effectively informed a customer on the use, effects, and/or interactions of drugs.

11. Provide an experience in which you maintained an inventory of supplies.

12. Provide an example when your ethics were tested.

13. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

14. What is the state of your records? What is something you would like to improve upon?

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15. Name a time when your patience was tested. How did you keep your emotions in check?

16. Share an effective method you have used to maintain a clean work environment.

17. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

18. Describe your experience performing clerical tasks.

19. Share an experience when you applied new technology or information in your job. How did it help your company?

20. Provide a time when you dealt calmly and effectively with a high-stress situation.