1. What is the key to success when communicating with the public.

2. Share an experience you had in dealing with a difficult person and how you handled the situation.

3. Provide an experience in which you kept your tools and work environment clean and sanitized.

4. Share your experience using soapy water, swabs, files, and orange sticks to clean customer's nails.

5. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

6. Describe an effective method you have used to shape and smooth ends of nails.

7. Name a time when your patience was tested. How did you keep your emotions in check?

8. Provide an experience in which you were sensitive to somone's needs or feelings. How did your helpfulness affect your work environment?

9. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

10. Provide an experience in which you effectively advised a client on nail care or the use of a product or colors.

11. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

12. Provide an example when your ethics were tested.

13. Share an experience in which you removed dead skin from hands and/or massaged them.

14. Describe the methods you use to care for cuticles.

15. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

16. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

17. What is the state of your inventory and client services records? Name one thing you would like to improve.

18. Share an experience when you applied new technology or information in your job. How did it help your company?

19. Share an experience in which your treatment of nails improved their strength or resilence.

20. Provide a time when you dealt calmly and effectively with a high-stress situation.