

## Field Service Engineer Interview Questions

1. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a solution. How did the solution benefit your employer?

2. Describe an experience in which your recommendation for a design modification eliminated a system malfunction.

3. Share an experience you had in dealing with a difficult person and how you handled the situation.

4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

5. Share an experience in which you oversaw the assembly, fabrication, construction, maintenance, or modification of equipment. How did you communicate to the staff what you wanted?

6. Tell me how you organize, plan, and prioritize your work.

7. Share an experience when you applied new technology or information in your job. How did it help your company?

8. Give me an example of when you thought outside of the box. How did it help your employer?

9. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

10. Would you consider analyzing data or information a strength? How so?

11. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

12. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

13. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

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14. Share an experience in which your ability to consider the costs or benefits of a potential action helped you choose the most appropriate action.

15. Tell me about a time when your ability to analyze needs and product requirements helped you create an effective design or make an informed decision to benefit your company.

16. Share an experience in which your understanding of a current or upcoming problem helped your company to respond to the problem.

17. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

18. Share a time when you successfully used scientific rules or methods to solve a problem at work.

19. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

20. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.