

## Pump Jockey Interview Questions

1. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

2. Provide an experience in which you performed various duties to effectively maintain vehicles. (This can be anything from checking air pressure of tires and levels of fluids to cleaning windshields and waxing vehicles.)

3. Share your experience collecting payments and making change for customers.

4. How do you stay fit in order to perform physical activities that are required in the workplace?

5. Share an experience in which you've successfully learned how to handle a new piece of equipment?

6. What is the key to success when communicating with the public.

7. Share an experience you had in dealing with a difficult person and how you handled the situation.

8. Provide an example when your ethics were tested.

9. Tell me about minor repairs which you have effectively performed.

10. Tell me about a recent experience you've had working with your hands.

11. Name a time when your patience was tested. How did you keep your emotions in check?

12. Provide an experience in which you ordered stock and priced and shelved goods.

13. Share an experience in which you effectively rotated, tested, repaired, and replaced tires.

14. What is the state of your customer records? What is something you would like to improve?

15. Share an effective method you have used to clean parking areas, offices, restrooms, and equipment.

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16. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

17. Provide an experience in which you effectively greased and lubricated vehicles and/or specified units.

18. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

19. Describe your experience installing accessories, such as batteries, bulbs, and windshield wiper blades.

20. Provide a time when you dealt calmly and effectively with a high-stress situation.