1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. Provide an experience in which your observation of a patient's condition helped you to identify an adverse reaction and resolve it.

3. What is the key to success when communicating with the public.

4. Describe a time when you successfully provided personal assistance to a coworker or patron.

5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

6. Tell me about a recent experience you've had working with your hands.

7. Tell me how you organize, plan, and prioritize your work.

8. Share an experience when you applied new technology or information in your job. How did it help your company?

9. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

10. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

11. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

12. Please share an experience in which you presented to a group. What was the situation and how did it go?

13. How do you stay fit in order to perform physical activities that are required in the workplace?

14. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

15. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

16. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

17. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

18. Provide an example when your ethics were tested.

19. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

20. Share your experience administering prescribed medications and starting intravenous fluids.