Hand Flatwork Finisher Interview Questions

1. Share an experience in which you've successfully learned how to handle a new piece of equipment?
2. What kind of experience do you have operating steam, hydraulic, or other pressing machines to remove
wrinkles from garments and flatwork items, or to shape, form, or patch articles?
3. What have you found to be the best way to lower irons, rams, or pressing heads of machines into position
over material to be pressed?
4. What is the most challenging part of selecting appropriate pressing machines, based on garment properties
such as heat tolerance?
5. Share an example when you pushed and pulled irons over surfaces of articles to smooth or shape them.
6. Describe methods you have found helpful to finish pleated garments, determining sizes of pleats from
evidence of old pleats or from work orders, using machine presses or hand irons.
7. Walk me through how you would position materials such as cloth garments, felt, or straw on tables, dies, or
feeding mechanisms of pressing machines, or on ironing boards or work tables.
8. Share an experience in which your attention to detail and thoroughness had an impact on your last company.
9. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)
10. Have you ever brushed materials made of suede, leather, or felt to remove spots or to raise and smooth
naps? Share an example.
11. Share an example when you effectively activated and adjusted machine controls to regulate temperature
and pressure of rollers, ironing shoes, or plates, according to specifications.
12. Provide a time when you dealt calmly and effectively with a high-stress situation.
13. Provide an experience in which you were sensitive to somone's needs or feelings. How did your

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helpfulness affect your work environment?
14. What kind of experience do you have about shrinking, stretching, or blocking articles by hand to conform
to original measurements, using forms, blocks, and steam?
15. Provide a time when you worked in a rapidly evolving workplace. How did you deal with the change?
(Make sure the candidate is flexible.)
16. Provide an example of when you were persistent in the face of obstacles.
17. How do you balance cooperation with others and independent thinking? Share an example. (Try to
determine if the candidate has a cooperative attitude or is otherwise good-natured.)
18. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.
19. Share a time when you willingly took on additional responsibilities or challenges. How did you
successfully meet all of the demands of these responsibilities? (Make sure the candidate is a self-starter and
can demonstrate some initiative.)
20. What have you found to be the best way to select, install, and adjust machine components, including
pressing forms, rollers, and guides, using hoists and hand tools?