

## Croupier Interview Questions

1. What is the key to success when communicating with the public.

2. How do you stay up to date on how to pay winnings or collect losing bets as established by the rules and procedures of a specific game?

3. What kind of experience do you have dealing cards to house hands, and comparing these with players' hands to determine winners, as in black jack?

4. What system do you use to ensure that all players have placed bets before play begins? Share an example.

5. Describe an experience when you conducted gambling games such as dice, roulette, cards, or keno, following all applicable rules and regulations.

6. Share an experience you had in dealing with a difficult person and how you handled the situation.

7. Name a time when your patience was tested. How did you keep your emotions in check?

8. Why is it important to inspect cards and equipment to be used in games to ensure that they are in good condition? Any other reasons to inspect cards?

9. What is the most challenging part of applying rule variations to card games such as poker, in which players bet on the value of their hands?

10. Provide an example when your ethics were tested.

11. Walk me through how you supervise staff and monitor gambling tables to ensure security of the game.

12. Provide a time when you dealt calmly and effectively with a high-stress situation.

13. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

14. Name a time when you worked as part of a team of dealers in games such as baccarat or craps.

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15. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

16. What kind of experience do you have answering questions about game rules and casino policies?

17. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

18. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

19. In your opinion, how often should you participate in games for gambling establishments to provide the minimum complement of players at a table?

20. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?