

## Licensed Mortician Interview Questions

1. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.

2. What is the key to success when communicating with the public.

3. What kind of experience do you have planning, scheduling, or coordinating funerals, burials, or cremations, arranging details such as floral delivery or the time and place of services?

4. Walk me through how you would offer counsel and comfort to bereaved families or friends.

5. Describe an experience when you provided information on funeral service options, products, or merchandise and maintain a casket display area.

6. Share an experience you had in dealing with a difficult person and how you handled the situation.

7. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

8. Tell me how you organize, plan, and prioritize your work.

9. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

10. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

11. Share an experience in which you successfully coordinated with others. How about a coordination effort that was not as successful?

12. Please share an experience in which you presented to a group. What was the situation and how did it go?

13. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

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14. Provide an example when your ethics were tested.

15. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

16. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

17. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

18. Describe methods you have found helpful to oversee the preparation and care of the remains of people who have died.

19. Provide an effective method you have used to consult with families and friends of deceased persons.

20. Provide a time when you dealt calmly and effectively with a high-stress situation.