## Raw Shellfish Preparer Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Tell me about a recent experience you've had working with your hands.
4. Share your experience accepting payments and making change.
5. Provide your experience taking customer orders and computing bills.
6. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
7. Share an experience in which you effectively cleaned and organized an eating, service, or kitchen area.
8. Please share with me an example of how you helped coach or mentor someone. What improvements did
you see in the person's knowledge or skills?
9. Provide an experience in which you resolved a difficult customer complaint.
10. Share an experience in which you prepared daily food items.
11. Describe the methods you have used to relay food orders to cooks.
12. How do you balance cooperation with others and independent thinking? Share an example. (Try to
determine if the candidate has a cooperative attitude or is otherwise good-natured.)
13. Share an experience in which you prepared cold drinks.
14. Share your experience cooking food items.
15. Share an effective method you have used to ensure that supplies and food items remain stocked.

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16. Provide an experience in which you effectively supervised and/or trained employees. What methods made
you successful?
17. Provide your experience collecting dirty dishes for washing.
18. Name a time when your patience was tested. How did you keep your emotions in check?
19. Describe an experience in which you identified the educational needs of your students and successfully
developed a way to teach/train them.
20. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?