1. What is the key to success when communicating with the public.

2. Tell me how you organize, plan, and prioritize your work.

3. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

4. What have you found to be the best way to confer with clients regarding price and type of arrangement desired and the date, time, and place of delivery?

5. What kind of experience do you have planning arrangement according to client's requirements, utilizing knowledge of design and properties of materials, or select appropriate standard design pattern?

6. What is the most challenging part of selecting flora and foliage for arrangements, working with numerous combinations to synthesize and develop new creations?

7. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

8. Walk me through how you trim material and arrange bouquets, wreaths, terrariums, and other items using trimmers, shapers, wire, pins, floral tape, foam, and other materials.

9. Name a time when you performed office and retail service duties such as keeping financial records, serving customers, answering telephones, selling giftware items and receiving payment.

10. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

11. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

12. Name a time when your patience was tested. How did you keep your emotions in check?

13. How do you balance cooperation with others and independent thinking? Share an example. (Try to

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determine if the candidate has a cooperative attitude or is otherwise good-natured.)

14. Do you like to decorate or supervise the decoration of buildings, halls, churches, or other facilities for parties, weddings and other occasions? Describe ways that have worked for you.

15. Share an experience when you informed customers about the care, maintenance, and handling of various flowers and foliage, indoor plants, and other items. Did the customer appreciate the information?

16. Tell me about a recent experience you've had working with your hands.

17. Provide an example when your ethics were tested.

18. Name a time when your creativity or alternative thinking solved a problem in your workplace.

19. Give me an example of when you thought outside of the box. How did it help your employer?

20. Provide a time when you dealt calmly and effectively with a high-stress situation.