

Crew Member Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Provide an experience in which you maintained sanitation, health, and safety standards in your work area.
4. Share an effective method you have used to ensure that prepared food meets quality requirements.
5. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.
6. Provide an experience in which you successfully took orders and received payment from customers.
7. Share an experience in which your ability to follow specific instructions helped you to be more effective in your work.
8. Describe your experience operating large-volume cooking equipment.
9. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
10. Describe your experience preparing foods for cooking, including washing and cutting.
11. Share an experience in which you effectively prepared several orders simultaneously.
12. Tell me about a recent experience you've had working with your hands.
13. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)
14. Describe your experience preparing beverages.
15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the

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candidate is dependable.)

16. Provide an experience in which you used daily menus to coordinate cooking items.

17. Tell me how you organize, plan, and prioritize your work.

18. Name a time when your patience was tested. How did you keep your emotions in check?

19. Share an experience in which you effectively followed recipes to prepare dough and/or batters.

20. Provide an example when your ethics were tested.