## Installation Technician Interview Questions

| 1. Describe a time when you successfully serviced, repaired, calibrated, or tested a device that operates mainly by electronic principles.                                |
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| 2. Share an experience in which you've successfully learned how to handle a new piece of equipment?   |
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| 3. Share effective methods to diagnose or repair problems with electronic equipment, such as sound, navigation, communication, and security equipment, in motor vehicles. |
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| 4. Walk me through how you inspect and test electrical or electronic systems to locate and diagnose   |
| malfunctions, using visual inspections and testing instruments such as oscilloscopes and voltmeters.  |
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| 5. What kind of experience do you have installing equipment and accessories such as stereos, navigation equipment, communication equipment, and security systems?         |
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| 6. Share an experience you had in dealing with a difficult person and how you handled the situation.  |
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| 7. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equpiment.   |
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| 8. Tell me about a recent experience you've had working with your hands.  |
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| 9. Tell me how you organize, plan, and prioritize your work.  |
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| 10. Share an experience when you applied new technology or information in your job. How did it help your company?   |
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| 11. Give me an example of when you thought outside of the box. How did it help your employer?   |
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| 12. Tell me about an experience in which you analyzed information and evaluated results to choose the best  |
| solution to a problem.  |
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| 13. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.                |
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| 14. Share an example of a time you had to gather information from multiple sources. How did you determine   |

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| which information was relevant?  |
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| 15. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the |
| candidate has open lines of communication.)  |
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| 16. Tell me about your last experience doing repair work. How did you determine what tools you needed?         |
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| 17. Describe a time when you successfully serviced, repaired, or tested a machine or device that operates      |
| mainly by mechanical principles.   |
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| 18. Share an experience in which your attention to detail and thoroughness had an impact on your last          |
| company.   |
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| 19. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the     |
| candidate is dependable.)  |
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| 20. What is the most challenging part of estimating costs of repairs based on parts and labor charges?         |
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