

Trouble Shooter I Interview Questions

1. Tell me how you organize, plan, and prioritize your work.

2. Share your experience repairing and replacing wiring, equipment, and/or fixtures.

3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

4. Describe a time when you successfully serviced, repaired, calibrated, or tested a device that operates mainly by electronic principles.

5. Tell me about a recent experience you've had working with your hands.

6. How do you stay fit in order to perform physical activities that are required in the workplace?

7. Share an experience when you applied new technology or information in your job. How did it help your company?

8. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

9. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

10. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

11. Share an experience in which you've successfully learned how to handle a new piece of equipment?

12. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

13. Tell me about a time when you successfully determined the cause of an operating error at your company and solved the problem.

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14. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

15. Share an experience you had in dealing with a difficult person and how you handled the situation.

16. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

17. Tell me about your last experience doing repair work. How did you determine what tools you needed?

18. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

19. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

20. Share an experience in which your willingness to lead or offer an opinion helped your company.