Expanded Functions Dental Assistant (efda) Interview Questions

| 1. Share an experience you had in dealing with a difficult person and how you handled the situation. |
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| 2. Share an effective method you have used to provide postoperative instructions prescribed by dentists. |
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| 3. What is the key to success when communicating with the public. |
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| 4. Describe a time when you successfully provided personal assistance to a coworker or patron. |
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| 5. Tell me how you organize, plan, and prioritize your work. |
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| 6. Tell me about the last time you monitored or reviewed information and detected a problem. How did you |
| respond? |
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| 7. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant? |
| which information was relevant: |
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| 8. Share an experience when you applied new technology or information in your job. How did it help your company? |
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| 9. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the |
| candidate has open lines of communication.) |
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| 10. Tell me about a recent experience you've had working with your hands. |
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| 11. Provide an experience in which you assisted a dentist in a dental emergency. |
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| 12. What is the state of your records? Name one thing you would like to improve. |
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| 13. Share your experience exposing dental diagnostic x-rays. |
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| 14. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem. |
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| 15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the |
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| candidate is dependable.) |
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| 16. Provide an experience in which you were sensitive to somone's needs or feelings. How did your |
| helpfulness affect your work environment? |
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| 17. How do you balance cooperation with others and independent thinking? Share an example. (Try to |
| determine if the candidate has a cooperative attitude or is otherwise good-natured.) |
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| 18. Share an experience in which your attention to detail and thoroughness had an impact on your last |
| company. |
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| 19. Share an effective method you have used to instruct patients in oral hygiene and plaque control programs. |
| Provide an experience. |
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| 20. Provide an example when your ethics were tested. |
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