

Subway Guard Interview Questions

1. Describe what method you use to best monitor traffic flow to locate safe gaps through which pedestrians can cross streets.

2. Share an example of how you direct traffic movement or warn of hazards, using signs, flags, lanterns, and hand signals.

3. Describe an experience where you had to report unsafe behavior of children to school officials? What was the outcome?

4. What is the key to success when communicating with the public.

5. What is the most challenging part of stopping speeding vehicles to warn drivers of traffic laws?

6. How often do you have to record license numbers of vehicles disregarding traffic signals, and report infractions to appropriate authorities? Is it a big problem?

7. What have you found to be the safest way to direct or escort pedestrians across streets, stopping traffic as necessary?

8. Share an experience where you had to communicate traffic and crossing rules and other information to students and adults.

9. Share an experience you had in dealing with a difficult person and how you handled the situation.

10. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

11. Provide an experience in which you were sensitive to someone's needs or feelings. How did your helpfulness affect your work environment?

12. Provide an example when your ethics were tested.

13. How do you stay fit in order to perform physical activities that are required in the workplace?

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14. Tell me about a time when you developed your own way of doing things or were self-motivated to finish an important task.

15. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

16. Please share an experience in which you presented to a group. What was the situation and how did it go?

17. Name a time when your patience was tested. How did you keep your emotions in check?

18. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

19. Provide an example when you were able to prevent a problem because you foresaw the reaction of another person.

20. Provide an example of when you were persistent in the face of obstacles.