

Collector Interview Questions

1. Tell me how you organize, plan, and prioritize your work.

2. Share an experience you had in dealing with a difficult person and how you handled the situation.

3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

4. Share an experience when you applied new technology or information in your job. How did it help your company?

5. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

6. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

7. Provide an example of a time when you were able to demonstrate excellent listening skills. What was the situation and outcome?

8. Would you consider analyzing data or information a strength? How so?

9. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

10. Please share an experience in which you presented to a group. What was the situation and how did it go?

11. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

12. Provide an experience in which you evaluated customers' credit records and payment histories to decide whether to approve new credit.

13. Provide an example of a time when you successfully organized a diverse group of people to accomplish a task.

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14. Provide an example when your ethics were tested.

15. Provide a time when you dealt calmly and effectively with a high-stress situation.

16. What is the state of your records of customers' charges and payments? Name one thing you would like to improve.

17. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

18. Provide an example of when you were persistent in the face of obstacles.

19. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

20. Name a time when your patience was tested. How did you keep your emotions in check?