1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. What is the key to success when communicating with the public.

3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

4. Tell me about a recent experience you've had working with your hands.

5. How do you stay fit in order to perform physical activities that are required in the workplace?

6. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

7. Share an experience in which you successfully prevented a problem related to a customer's excessive drinking.

8. Provide an experience in which you balanced cash receipts.

9. Share an effective method you have used to keep glasses, utensils, and bar equipment clean.

10. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

11. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

12. Name a time when your patience was tested. How did you keep your emotions in check?

13. Share an experience in which you planned, organized, and/or controlled the operations of cocktail lounge or bar.

14. Describe your experience mixing ingredients and preparing cocktails and other drinks.

15. Share an experience in which personal connections to coworkers or others helped you to be successful in your work. (Make sure candidate works well with others.)

16. Provide an example when your ethics were tested.

17. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

18. How do you balance cooperation with others and independent thinking? Share an example. (Try to determine if the candidate has a cooperative attitude or is otherwise good-natured.)

19. Tell me how you organize, plan, and prioritize your work.

20. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?