

Master Control Operator (mco) Interview Questions

1. Share an experience you had in dealing with a difficult person and how you handled the situation.
2. Share an experience in which you successfully resolved a media system problem. How did you diagnose the problem?
3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
4. Share an experience in which you've successfully learned how to handle a new piece of equipment?
5. Share an experience when you applied new technology or information in your job. How did it help your company?
6. Give me an example of when you thought outside of the box. How did it help your employer?
7. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
8. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?
9. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?
10. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?
11. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.
12. Describe a time when you successfully serviced, repaired, calibrated, or tested a device that operates mainly by electronic principles.
13. Tell me how you organize, plan, and prioritize your work.

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14. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

15. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

16. Provide a time when you dealt calmly and effectively with a high-stress situation.

17. Tell me about a recent experience you've had working with your hands.

18. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?

19. Name a time when your patience was tested. How did you keep your emotions in check?

20. Describe your experience switching sources of video input.