1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. Share an experience in which you effectively assisted emergency medical technicians on a call.

3. What is the key to success when communicating with the public.

4. Describe a time when you successfully provided personal assistance to a coworker or patron.

5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

6. Tell me about your qualifications for and your experience handling vehicles and/or mechanized equpiment.

7. Tell me about a recent experience you've had working with your hands.

8. How do you stay fit in order to perform physical activities that are required in the workplace?

9. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

10. Share an experience in which your diligence of inspecting equipment, structures, or materials helped you identify a problem or the cause of a problem.

11. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

12. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

13. Tell me how you organize, plan, and prioritize your work.

14. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

15. Share your experience driving ambulances and/or assisting ambulance drivers.

16. Provide an experience in which you placed a patient on a stretcher and loaded the stretcher into an ambulance.

17. Provide an experience in which you were sensitive to somone's needs or feelings. How did your helpfulness affect your work environment?

18. Provide a time when you dealt calmly and effectively with a high-stress situation.

19. Name a time when your patience was tested. How did you keep your emotions in check?

20. Share an experience in which your attention to detail and thoroughness had an impact on your last company.