

## Dispatcher Interview Questions

1. Describe your procedures used to Inform pilots about nearby planes or potentially hazardous conditions, such as weather, speed and direction of wind, or visibility problems.

2. Share with me how you Issue landing and take-off authorizations or instructions.

3. Share an experience where you transferred control of departing flights to traffic control centers and accept control of arriving flights. How did it go?

4. Walk me through how you alert airport emergency services in cases of emergency or when aircraft are experiencing difficulties.

5. Explain the procedures used to monitor or direct the movement of aircraft within an assigned air space or on the ground at airports to minimize delays and maximize safety.

6. Tell me about what process you use to provide flight path changes or directions to emergency landing fields for pilots traveling in bad weather or in emergency situations.

7. What is the key to success when communicating with the public.

8. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

9. Tell me how you organize, plan, and prioritize your work.

10. Share an experience when you applied new technology or information in your job. How did it help your company?

11. Give me an example of when you thought outside of the box. How did it help your employer?

12. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.

13. Would you consider analyzing data or information a strength? How so?

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14. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and standards that were applicable to your area of responsibility?

15. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

16. Share an example of a time you had to gather information from multiple sources. How did you determine which information was relevant?

17. Share an experience in which your ability to consider the costs or benefits of a potential action helped you choose the most appropriate action.

18. Provide a time when you were able to identify a complex problem, evaluate the options, and implement a solution. How did the solution benefit your employer?

19. What have you found to be the best way to monitor the performance of your work and/or the work of others? Share a time when you had to take corrective action.

20. Name a time when you identified strengths and weaknesses of alternative solutions to problems. What was the impact?