

Banquet Captain Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience in which checking with a customer to make sure they were enjoying their meal helped you to resolve a problem.
3. Describe your experience memorizing or recording patrons' food orders.
4. How do you stay fit in order to perform physical activities that are required in the workplace?
5. Provide an experience in which you prepared checks, itemizing meals costs and sales taxes.
6. Share your experience preparing and/or serving specialty dishes to patrons.
7. Tell me about a recent experience you've had working with your hands.
8. Provide an effective method you have used to keep tables and counters clean.
9. Share an experience you had in dealing with a difficult person and how you handled the situation.
10. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)