Cardroom Supervisor Interview Questions

1. What is the key to success when communicating with the public.
2. Share an experience you had in dealing with a difficult person and how you handled the situation.
3. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the
candidate has open lines of communication.)
4. Tell me about a recent experience you've had working with your hands.
5. How do you stay fit in order to perform physical activities that are required in the workplace?
6. Tell me about an experience in which you analyzed information and evaluated results to choose the best
solution to a problem.
7. In your experience, what is the key to ensuring your company was compliant with all laws, regulations and
standards that were applicable to your area of responsibility?
8. Tell me about the last time you monitored or reviewed information and detected a problem. How did you
respond?
9. Share an example of a time you had to gather information from multiple sources. How did you determine
which information was relevant?
10. Share an experience in which you monitored the payment of hand-delivered jackpots and the functioning
of slot machine coin dispensers. How did you ensure promptness and effectiveness?