

## Shampoo Assistant Interview Questions

1. What is the key to success when communicating with the public.

2. Share an effective method you have used to massage, shampoo, and condition patrons' hair and scalp.

3. Provide an experience in which you effectively advised a patron with a chronic or contagious scalp condition to seek medical treatment. How did you identify the condition?

4. What is the state of your records? Name one thing you would like to improve.

5. Share an experience you had in dealing with a difficult person and how you handled the situation.

6. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

7. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?

8. Share an experience in which you effectively treated a scalp condition or hair loss.

9. Share an example of when you went above and beyond the "call of duty". (Look for answers that show the candidate is dependable.)

10. Name a time when your patience was tested. How did you keep your emotions in check?