College Counselor Interview Questions

1. Provide an experience in which you counseled someone with a difficult problem. What methods made you
successful?
2. Describe the assessment methods you have found most effective to collect information about clients.
3. Name a time when your advice to management led to an improvement in your company or otherwise helped
your employer.
4. Please share with me an example of how you helped coach or mentor someone. What improvements did
you see in the person's knowledge or skills?
5. Describe an experience in which you identified the educational needs of your students and successfully
developed a way to teach/train them.
6. In your experience, what is the key to developing a good team? (Look for how they build mutual trust,
respect, and cooperation.)
7. What is the key to success when communicating with the public.
8. Describe a time when you successfully provided personal assistance to a coworker or patron.
9. Share an experience you had in dealing with a difficult person and how you handled the situation.
10. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the
candidate has open lines of communication.)