

Service Assistant Interview Questions

1. Provide a time when you dealt calmly and effectively with a high-stress situation.
2. Provide an experience in which you effectively provided care to a mentally ill, emotionally disturbed, or developmentally delayed patient.
3. Describe a time when you successfully provided personal assistance to a coworker or patron.
4. Share an experience you had in dealing with a difficult person and how you handled the situation.
5. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)
6. How do you stay fit in order to perform physical activities that are required in the workplace?
7. Tell me how you organize, plan, and prioritize your work.
8. Share an experience when you applied new technology or information in your job. How did it help your company?
9. Tell me about an experience in which you analyzed information and evaluated results to choose the best solution to a problem.
10. Tell me about the last time you monitored or reviewed information and detected a problem. How did you respond?