1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. What is the key to success when communicating with the public.

3. Describe a time when you successfully provided personal assistance to a coworker or patron.

4. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

5. Share an effective approach to working with a large amount of information/data. How has your approach affected your company?

6. Share your experience operating cash registers.

7. Share an experience in which your attention to detail and thoroughness had an impact on your last company.

8. Share an experience in which you calculated medical insurance claims.

9. Tell me about a recent experience you've had working with your hands.

10. Provide an experience in which you effectively informed a customer on the use, effects, and/or interactions of drugs.