1. Share an experience you had in dealing with a difficult person and how you handled the situation.

2. Share an effective method you have used to determine patients' appliance needs and to identify factors which could affect appliance fit.

3. Describe an experience in which you identified the educational needs of your students and successfully developed a way to teach/train them.

4. What is the key to success when communicating with the public.

5. Describe a time when you successfully provided personal assistance to a coworker or patron.

6. Share an experience in which you successfully shared a difficult piece of information. (Make sure that the candidate has open lines of communication.)

7. Share an experience in which you oversaw the assembly, fabrication, construction, maintenance, or modification of equipment. How did you communicate to the staff what you wanted?

8. Tell me how you organize, plan, and prioritize your work.

9. Share an experience when you applied new technology or information in your job. How did it help your company?

10. Give me an example of when you thought outside of the box. How did it help your employer?